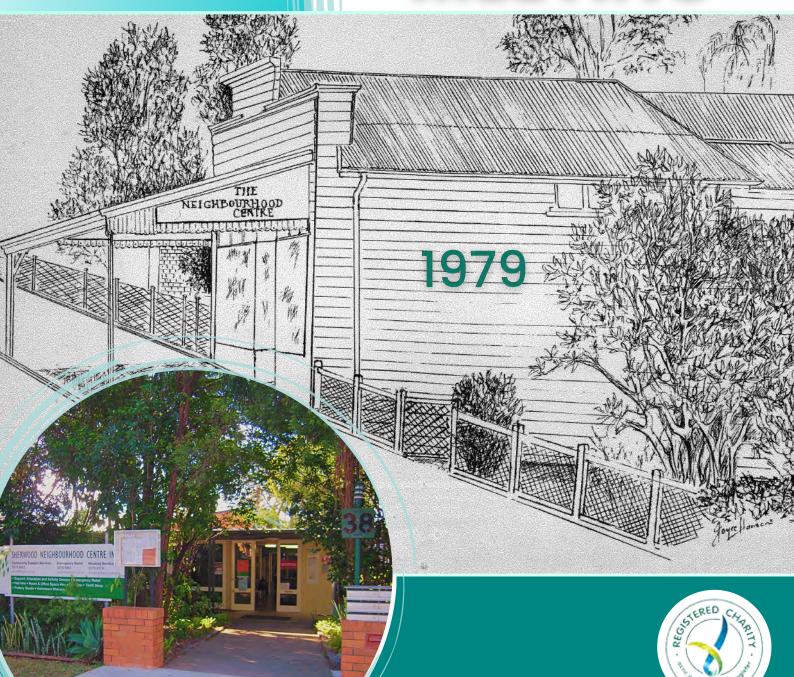


45TH

Wednesday 16th October 2024

ANNUAL GENERAL MEETING

http://www.sherwoodnc.org.au



SHERWOOD NEIGHBOURHOOD CENTRE INC

GUARDIAN CHILDCARE & EDUCATION

Sherwood Forest





Brisbane City Council





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Attendance & Apologies 2023

APOLOGIES 2023

Graham Perrett MP – Federal Member for Moreton
Jess Pugh MP – State Member for Mount Ommaney
Mark Bailey MP – State Member for Miller
Jasmine Bond – SNC Staff
Georgia Cummings – SNC Volunteer
Nicky McCallister – SNC Volunteer
Keith Lamb – GOM Chair
Muriel Moxley – SNC Volunteer
Kim Tupicoff – SNC Staff Housing Support Worker
Barbara Horsburgh – SNC SEALS
Allison Petelski – Committee Member

ATTENDANCE 2023

Cr Nicole Johnston – Councillor for Tennyson Ward
Lyn McGlade – Western Suburb Clay Workers Chair &
SNC Volunteer
Gai McDonald – SNC Volunteer
Doris Cartmill Peacock – SEALS
Kelsey Tammagongtong – Student Volunteer
Madeleine Buckley – SNC Volunteer
Vicky Nguyen – SNC Volunteer
Judy Thornton – SNC Volunteer
Donna Murray – SNC Volunteer
Michael Waterhouse – SNC Volunteer

MANAGEMENT 2023 (VOLUNTEER)

David Bartholomew - President

Maree Jackson - Treasurer

Geoff King - Secretary

Ron Gordan - Committee Member

Lloyd Hancock - Committee Member

Alison Petelski - Committee Member

STAFF

Karen Hayes - Director

Michelle Gadke - Community Coordinator

Nantawan Wood - Administration Officer

Vinay Praskash - Finance Officer

Di Carrick - Housing Coordinator

Cassandra Cunningham - Administration Assistant



2023 AGM Minutes 16 October 2023 Item **Topic** 1. Meeting Start - Welcome and acknowledgement of country to elders past, present and emerging by President David Bartholomew 2. Attendance and apologies As listed 3. Guest Speaker- Cr Nicole Johnston. Nicole: Thanked the Centre for hosting meetings and supporting the develop of a Disaster management Plan that establishes a connection to other community groups • telegraphed there would be some reduction in council services following the Lord mayor's announcement of budget cuts but what services would be reduced hasn't been decided yet. Rubbish collection won't be included • The Sherwood Festival will be held on 18 November at the Arboretum 4. Minutes of 2022 AGM read and moved for acceptance. Moved Cr Nicole Johnston Seconded Karen Hayes Carried 5. Business arising from previous AGM minutes- Nil 6. President's Report for 2023 presented by David Bartholomew: • It has been a privilege to observe the inner workings of the centre and its dedicated staff · A real positive this past year is that we were granted increased funding and this has enabled the centre to open five days a week • Great to welcome two new staff members, Michelle in Communities and Di in Housing · A big thanks to our Director, Karen Hayes and her dedicated support staff 7. Treasurer's Report presented by Maree Jackson: Moved Maree Jackson • Income was up on the previous year with grants, hall hire Seconded Sharyn Shields and rents increasing · Solar panels were proving to be a good cost saving • The centre had a healthy surplus



	2023 AGM Minutes	16 October 2023
8.	Appointment of the auditor for 2024. Maree moved that David Hartman be appointed the auditor for 2023-2024.	Seconded Vinay Prakesh
9.	Centre Reports: Director- Karen highlighted in the report: • The centre was heavily involved in the development of a Disaster management plan lead by Cr Nicole Johnston • The department had released a one off grant to neighbourhood centres to support people feeling the effects of rising inflation Housing & Homelessness Support: • Di's report focussed on the large number of people seeking accommodation and those 140 cases had been referred on to other agencies Community Support: Michelle noted: • The importance of donations of food, clothing and money to support families in need • The celebrations held throughout the year including Seniors Month, Queensland Women's' Week, and Neighbourhood Centre Week	
10.	Election of the Management Committee for 2023-2024. Chaired by Cr Nicole Johnston. All positions of president, Vice President, Secretary and treasurer and ordinary members were nominated, accepted and elected unopposed. President: David Bartholomew Vice President and treasurer: Maree Jackson Secretary: Geoff King • Ordinary numbers: Gai McDonald, Sharyn Shields, Donna Murray	
11.	Meeting closed at 6.50pm	



Management Committee Report

David B - President

2024 recognises the 45th Annual General Meeting of the Sherwood Neighbourhood Centre (SNC). From our inception in 1979 the population in Brisbane has grown from 1,115,000 to 2,536,000 in 2024; more than doubled in that time.

As a result, the call on neighbourhood centres has increased dramatically, especially in the last couple of years. I believe the COVID pandemic upset the natural progression of our area more than we realised.

Unfortunately, our resources no longer extend to Emergency Relief on any scale due to our grant being unsuccessful and the next round not available until 2025. We do what we can with limited resources with food relief etc. aided in some small part by the occasional grant.

A Disaster Plan has been funded, again, by grants. We now have a mobile cold room for use in case of emergencies; satchels



for use by the public to record all of their valuable data and support from various community groups and stakeholders with SNC as a support hub. It is fortunate we have not had to implement the plan, but we are more ready than ever.

For 2024 our policies were reviewed in support of our grant funding from government. The SNC Director, Karen Hayes, had the unenviable task of updating our extensive list of policies to current standards covering all aspects of the running of the Centre. This review and approval were carried out by the management committee. Quite a task but necessary.

Finally, the Management Committee wishes to thank the Director, Karen, her staff, Michelle in Community Support, Nan in Administration, Di and Kim in Housing and of course the volunteers without whom the Centre would not function as it does now, for their support and work over the last year.



Treasurer's Report

Maree J - Vice President & Treasurer



The 2023-2024 Financial Year provided stability for Sherwood Neighborhood Centre in fulfilling its objective of providing valuable services to the community. Continued and increased grants combined with other reliable income streams eventuated in positive financial outcomes.

The Centre continued to delivered quality programs to its clients and the community ensuring ongoing provision of support for an increasing number of disadvantaged people. Providing financial and psychological assistance continues to be a prime focus of the Centre. This support places increased demands on the resources of the Centre.

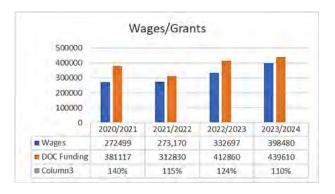
Key points from the enclosed audited Financial Report include:

 This is the ninth consecutive surplus we have posted due to diligent management of Centre's financial position

- The Centre's net cash position continues to be in a strong position enabling us to ensure any liabilities can be covered
- The Centre continues to attract grants from the State government, not only in supporting the day to day running of the Centre but also in targeting specific purposes and programs outlined in the Strategic Plan. All grants of course require acquittal to the relevant authorities
- The quarterly recurrent grants from the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Community and the Arts (DSDSATSIP) and the Department of Housing, Local Government, Planning and Public Works do not cover all of the operational costs of the Centre and additional sources of income have to be sought to fund programs. Renting the hall to community groups remains a significant part of this income and fortunately Hall Hire is at outstanding levels. Property rentals increased from the previous year. We continue to improve income due to the Pottery Groups, the Thrift Shop and Bus Hire



 The quarterly recurrent grants from the both departments do not always cover the cost of wages at the Centre, this year has seen continued adequate government funding ensured we were able to employ adequate staff



- Continued changes with technology made it crucial to upgrade the computing and phone systems. The solar panels continue to make a significant difference to power costs
- The Centre's employee obligations in the form of long service leave and recreation leave are fully provided for in the Balance Sheet. Also, the Centre is fully compliant with regards to the legislated Transitional Pay Equity Order thus ensuring our staff are paid at rates that acknowledge their efforts and skills

- The Management Committee in consultation with Centre staff continues to review the Centre's Strategic Plan and associated budget to demonstrate the Management Committee's determination to not only ensure the Centre's financial position remains sound but to also look ahead at future projects that will enhance the Centre's community focus
- An overall surplus of \$38,601
 resulted from strategic forethought
 investing in infrastructure which
 minimizes expenses, and
 significantly the Thrift Shop
 (manned by our wonderful
 volunteers), Pottery Groups,
 consistent rental and increased hall
 hire. We also have a number of
 volunteers who attend reception,
 care for the grounds amongst a
 range of other duties, and for which
 we are truly thankful

This report would be incomplete without acknowledging the excellent work of Centre Manager, Karen Hayes, and Financial Officer, Vinay Prakash for their diligent management of the Centre's finances. I would also like to acknowledge the efforts of our auditor, David Hartman in ensuring our financial processes and procedures are compliant with the appropriate standards.

Sherwood Neighbourhood Centre Incorporated

Financial Statements
For the Year Ended 30 June 2024

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Sherwood Neighbourhood Centre Incorporated Trading, Profit and Loss Statement For the Year ended 30 June 2024

	2024	2023
	\$	\$
Income	004	044
Fundraising Crarts Department of Communities	881	244
Grants - Department of Communities	432,706	388,994
Grants - BCC Recreation Programs Grants - Other	7,770	14,667
Hall Hire	21,096 38,888	9,199 33,615
Hire of Bus	1,386	922
Pottery Income	6,644	7,715
Rents Received	103,733	101,705
Thrift Shop Income	6,443	3,922
·	619,547	560,983
	619,547	560,983
Less Expenditure		
Accountancy Fees	37,600	31,000
Advertising	178	84
Assets Purchased - Small Items	15,997	7,685
Auditor's Remuneration		
- Audit & review of financial statements	4,000	4,000
Bank Charges	78	76
BCC Recreation Programs	10.057	10,491
Cleaning and Pest Control	18,257	17,810
Client Support Services Computer Expenses	3,346 7,457	3,447
Depreciation - Plant & Equipment	7,457 6,481	7,677
Depreciation - Motor Vehicles	3,675	4 ,116 3,675
Electricity	180	4,452
Electricity Cap Houses	984	82
Emergency Relief	-	2,765
Fees & Permits	169	1,147
Fundraising Expenses	282	45
Function Expenses	3,397	3,856
Holiday Pay	1,804	(7,127)
Insurance	10,565	10,145
Legal Costs	-	1,575
Long Service Leave	(523)	2,869
Motor Vehicle Expenses		
- Petrol & Oil	812	843
- Registration & Insurance	7,815	7,312
- Repairs & Maintenance	709	822
Postage	289	208
Printing & Stationery Program Expenses	6,199 36,507	1,926
Rates & Taxes	26,597 24,189	4,080 24,241
Repairs & Maintenance	3,749	5,336
Recruitment Expenses	787	520
Staff Amenities	3,764	2,927
Staff Training	1,632	2,050
Superannuation Contributions	39,114	31,577
Telephone	4,062	4,700
Travelling & Entertainment	89	81
Wages	358,084	305,378
Total Expenditure	591,818	501,871

Sherwood Neighbourhood Centre Incorporated Trading, Profit and Loss Statement For the Year ended 30 June 2024

	2024 \$	2023 \$
Plus Other Income Donations Members Fees Interest Received	4,443 496 5,187	1,999 59 3,421
Sundry Income Surplus for the Year	746 10,872 38,601	286 5,765 64,877

Sherwood Neighbourhood Centre Incorporated Balance Sheet As at 30 June 2024

	Note	2024 \$	2023 \$
Current Assets Cash and Cash Equivalents Trade and Other Receivables Other Current Assets	2 3 4	549,715 4,862 9,832	445,515 1,958 8,703
Total Current Assets	~	564,409	456,176
Non-Current Assets Property, Plant and Equipment	5	40,008	50,164
Total Assets	_	604,417	506,340
Current Liabilities Trade and Other Payables Short-Term Financial Liabilities Provisions Other Current Liabilities Total Current Liabilities	6 7 8 9	26,191 3,513 16,731 85,514 131,949	24,563 3,163 14,927 23,417 66,070
Non-Current Liabilities Provisions		8,000	14,403
Total Liabilities		139,949	80,473
Net Assets		464,468	425,867
Equity Retained Profits	_	464,468	425,867
Total Equity		464,468	425,867

Sherwood Neighbourhood Centre Incorporated Statement by Members of the Committee

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in the Notes to the Financial Statements.

In the opinion of the committee the accompanying financial statements:

- 1. Presents a true and fair view of the financial position of Sherwood Neighbourhood Centre Incorporated as at 30 June 2024 and its performance for the Year then ended.
- 2. At the date of this statement, there are reasonable grounds to believe that Sherwood Neighbourhood Centre Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:

Dated: 9/10/2024

Sherwood Neighbourhood Centre Incorporated Independent Auditor's Report to the Members of Sherwood Neighbourhood Centre Incorporated

We have audited the accompanying financial report, being a special purpose financial report, of Sherwood Neighbourhood Centre Incorporated (the Association), which comprises the Trading, Profit and Loss Statement for the year ended 30th June, 2024, Balance Sheet as at 30th June, 2024, notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by Members of the Committee.

Committee's Responsibility for the Financial Report

The Committee of Sherwood Neighbourhood Centre Incorporated is responsible for the preparation of the financial report, and has determined that the basis of preparation described in the Notes to the Financial Statements is appropriate to meet the requirements of the Associations Incorporation Act (Queensland) and is appropriate to meet the needs of the Members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error.

In making those risk assessments, the auditor considers internal control relevant to the Association's preparation of the financial report that gives a true and fair view, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial report of Sherwood Neighbourhood Centre Incorporated presents fairly, in all material respects, the financial position of Sherwood Neighbourhood Centre Incorporated as at 30 June 2024 and its financial performance for the Year then ended in accordance with the accounting policies described in the Notes to the Financial Statements, and the Associations Incorporation Act (Queensland).

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to the Notes to the Financial Statements, which describe the basis of accounting. The financial report has been prepared to assist Sherwood Neighbourhood Centre Incorporated to meet the requirements of the Associations Incorporation Act (Queensland). As a result, the financial report may not be suitable for another purpose.

Sherwood Neighbourhood Centre Incorporated Independent Auditor's Report to the Members of Sherwood Neighbourhood Centre Incorporated

W. U Dalha

David Hartmann FCA Harwil Auditors Pty Ltd

Suite 4A, 2092 Logan Road, Upper Mount Gravatt Qld, 4122

Dated this Oll day of Ottob 2024

Auditor's Independence Declaration Under Section 307C of the Corporations Act 2001

To the Members of Sherwood Neighbourhood Centre Incorporated

I declare that, to the best of my knowledge and belief, in relation to the audit of Sherwood Neighbourhood Centre Incorporated for the year ended 30 June 2024 there have been:

(a)No contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and

(b)No contraventions of any applicable code of professional conduct in relation to the audit.

David Hartmann FCA Harwil Auditors Pty Ltd

Suite 4A, 2092 Logan Road, Upper Mount Gravatt Qld 4122

Dated this Qll day of Outob 2024

1 Significant Accounting Policies

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act (Queensland). The committee has determined that the association is not a reporting entity.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of the financial statements.

Basis of Preparation

The financial statements have been prepared on an accruals basis and are based on historical costs unless otherwise stated in the notes. The accounting policies that have been adopted in the preparation of the statements are as follows:

(a) Revenue and Other Income

Revenue from the services rendered is recognised at the receipt of the proceeds.

Interest revenue is recognised using the effective interest rate method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Revenue from the provision of membership subscriptions is recognised on a straight line basis over the reporting period.

All revenue is stated net of the amount of goods and services tax (GST).

(b) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities on the balance sheet.

(c) Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions are measured using the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(d) Employee Benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

(e) Property, Plant and Equipment

Property, plant and equipment are carried at cost, independent or management valuation. All assets, excluding freehold land and buildings held for investment, are depreciated over their useful lives.

The depreciation method and useful life used for items of property, plant and equipment (excluding freehold land) reflects the pattern in which their future economic benefits are expected to be consumed by Sherwood Neighbourhood Centre Incorporated. Depreciation commences from the time the asset is held ready for use. Any leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The useful lives used for each class of depreciable asset are considered to fall within standard parameters. Standard rates of depreciation have been used for each class of asset.

The carrying value of plant and equipment is reviewed annually to ensure it is not in excess of the recoverable amount. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the asset's employment and subsequent disposal. The expected net cash flows have not been discounted in determining recoverable amounts.

(f) Trade and Other Receivables

Trade receivables are recognised initially at the transaction price and are subsequently measured at cost less provision for impairment.

At the end of each reporting period, the carrying value of trade and other receivables are reviewed to determine whether there is any objective evidence that the amounts are not recoverable. If so, an impairment loss is recognised immediately in the financial statements.

(g) Trade and Other Payables

Trade payables are obligations on the basis of normal credit terms and do not bear interest. They are recognised at their transaction price.

(h) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

-9-

2	Cash and Cash Equivalents	2024 \$	2023 \$
	Cash and Cash Equivalents Cash on Hand Fund Raising Float Cash at Bank - ANZ Online Saver Account Cash at Bank - ANZ Cap Account Cash at Bank - ANZ General Account Cash at Bank - GA Term Deposit Cash at Bank - Term Deposit No 2 Cash at Bank - ER Account	200 200 197,292 3,622 4,144 40,000 304,140 117	200 200 345,406 300 5,997 40,000 53,049 363
	Total Cash and Cash Equivalents	549,715	445,515
	Cash Reconciliation Cash and Cash Equivalents Bank Overdrafts	549,715 (3,073) 546,642	445,515 (2,733) 442,782
3	Trade and Other Receivables	2024 \$	2023 \$
	Current Trade Debtors	4,862 4,862	1,958 1,958
	Total Trade and Other Receivables	4,862	1,958
4	Other Assets	2024 \$	2023
	Current Prepayments	9,832 9,832	8,703 8, 703
	Total Other Assets	9,832	8,703
5	Property, Plant and Equipment	2024 \$	2023 \$
	Plant & Equipment Less: Accumulated Depreciation	60,631 (28,732)	60,631 (16,679)
	Motor Vehicles Less: Accumulated Depreciation	31,899 80,478 (72,369) 8,109	43,952 80,478 (74,266) 6,212
	Total Plant and Equipment	40,008	50,164
	, .	40,008	50,164
	Total Property, Plant and Equipment	40,000	30,104

6	Trade and Other Payables	2024 \$	2023 \$
	Current Trade Creditors	13,128	1,250
	Provision for GST	13,063	23,313
		26,191	24,563
	Total Trade and Other Payables	26,191	24,563
7	Financial Liabilities	2024 \$	2023 \$
	Current		
	Credit Cards	3,073	2,733
	Client Savings Key Deposit	60 380	60 370
	Total Current	3,513	3,163
	Total Financial Liabilities	3,513	3,163
8	Provisions	2024 \$	2023 \$
	Current		
	Provision for Holiday Pay	16,731	14,927
		16,731	14,927
	Non-Current		
	Provision for Long Service Leave	8,000	14,403
		8,000	14,403
	Total Provisions	24,731	29,330
9	Other Liabilities	2024 \$	2023 \$
	Current	•	*
	Accrued Charges Deferred Income	6,368 70,146	5,166
	Detened income	79,146 ————————————————————————————————————	18,251 23,417
	Total Other Liabilities	85,514	23,417
	iotai Otilei Liabilities		£3,711



Director's Report *Karen H*



General News

Welcome to our 45th Annual Report. How proud are we to be able to say that for 45 years our community has supported the Sherwood Neighbourhood Centre as we continue to support the community, what a great milestone.

It has been a hard year for many throughout our community due to the financial impact on families with significant interest rate rises, pressure on affordable housing availability leading to increasing homelessness. SNC continues to provide support to our local and surrounding communities and we have seen a lot of sad cases this year.

On the positive side of all of this, we have experienced and skilled staff who are able to offer the best in assisting through the issues and offering referrals with specialist services. On top of all of that we have received a couple of buckets of 'one off funding' from the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Community and the Arts to counteract the financial crises people are finding themselves in. Hence, we have been able to assist with food and toiletries to assist our clients and can do so up until Christmas.

We have continued to work on our Disaster Plan throughout the year to keep volunteers, staff and stakeholders contact list up to date in the event there may be a disaster. Both Kim and I have been attending and running meetings last year and all this year around resilience and support in times of disaster.

All Staff and interested Volunteers attended a training and professional development workshop on how to work from a trauma informed perspective when working with those in the community who have experienced significant trauma. It was a valuable course.

We received a grant through the
Department of Justice and Attorney
General Community Gambling Benefit
Fund to purchase a cold room trailer to
store fresh food in the event of a
disaster as part of SNC's Disaster
Planning work. We have available
waterproof satchels to protect
important documents during flood
events so please take one from in our
reception area or ask one of our
friendly staff or volunteers for one.



Staffing

Every year we have volunteers coming and going throughout the year. They are exceptional people trying to help and give to others and their time is truly appreciated by Management and Staff.

Staffing has been stable for the last 12 months. Given it has been a strange year around having higher than usual absenteeism due to sickness, mostly catching things from each other unfortunately.

The common theme is that each and every one of our employees are dedicated to their roles and responsibilities but more so, to help people in our community and surrounds who are in crisis in with the best possible outcomes for them making informed choices and referrals to specialised services to assist when required.

While the centre is supported by a great team it is a delight when my colleagues are working harmoniously to support anyone in need of our care and support to achieve the best for each situation.

The Housing employees, Di and Kim have had some challenging situations with clients and with the properties alike throughout the past year, I thank them both for their dedication to helping our tenants throughout the good and the bad. I oversee any critical issues or incidents to assist with the Housing Service and staff.

Our Community Support team of Michelle, our Coordinator, Nan, in administration along with Cassandra and Jasmine, our casual staff, have made a mighty team for our clients and our community. They are a caring and an astute team who deal with people in distress and find a way to assist.

Once again, I assist with all and everything within community support. This is the heart of our programs and thank them all for their continued support to the community and the centre.

I would also like to acknowledge and thank my Finance Officer, Vinay who keeps our organisation going the best it can be financially and assisting me with our yearly budgets and restraints to ensure we are within our budget.

Service Users

Thank you to our centre users, groups, private hirers, and private services for your support it is a pleasure to have you all in our centre and we appreciate your continued support for our organisation. Neighbourhood Centres Queensland (NCQ) support

Neighbourhood/Community centres
Queensland wide and collect data from
each centre for them to formulate the
snapshot of our past year, I thought I
would share with you the impact our
centre makes to our community, this is a
brief outline being a part of a
comprehensive report issued to our
organisation. It is interesting to see the
value in monetary terms for the services
by each area and look at our
volunteering figures, it is awe inspiring.





In appreciation

Our Management Committee overarch the running of our organisation and they have had a lot of extra things to do during the year with extra duties with the updating and ratifying all our policies along with making decisions about important matters of our organisation.

The Board assisted in the Marketing Strategy recently completed along with staff to have a robust document with recommendations that we are looking forward to carrying and trying out.

I thank them for the support for me and my team.

I would like to thank David Bartholomew our Chairperson for his third year in the role and always being there when needed.

Our other Executives of the committee are Geoff King as Secretary and Maree Jackson as Treasurer who carry out several tasks throughout the year to help everything run smoothly, thank you Maree and Geoff. My thanks are also extended our Committee Members for your support.

Our thanks and gratitude go to
Councillor Nicole Johnston, Honourable
Graham Perrett MP, Honourable Jess
Pugh MP and finally to the Honourable
Mark Bailey for your continued support
to us and to your community.
I would like to acknowledge the following
organisation and businesses for
supporting our centre:

- Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts
- Department of Housing, Local Government, Planning and Public Works
- Brisbane City Council Lord Mayors Christmas Fund
- Lord Mayors Community Fund
- Active Lifestyles GOLD programs
- Coles Corinda Donation Food Box in store
- Brumby's Sherwood

Thank you for making a difference!



Community Support Coordinator Report

Michelle G Neighbourhood Centre Highlights

We celebrated International Women's Day by inviting guest speakers from Uniting Care Financial Resilience and Well-being team who provided valuable information for women on financial resilience. Neighbourhood Centre Day was another day of community gathering where we undertook a small appreciative enquiry called 'Have Your Say'. We gathered feedback on what the community loves about Sherwood and how SNC can facilitate community connections and belonging. We had a beautiful guest speaker, Wai Wai Lui, talk on Harmony Day to the Grumpy Old Men on what she has learnt and loved in her 40 years of living in Australia. This year we hosted a Tax Help volunteer who assisted people on low incomes to lodge their tax through MyGov.

The wonderful volunteer team from Rotary Taylor Bridge Brisbane have assisted us with our community garden, as have C&K Sherwood. We continue to be very grateful for the food, clothing and cash donations from the community, local businesses and other organisations.



Community Garden



Harmony Day



Community Well Being and Social Connection

In 2023/24 there were 593 activities at SNC that foster community well-being, physically and mentally, opportunities to socialise, to be creative and to be informed. Groups such as belly dancing (BCC GOLD program), mediation classes, yoga classes, pottery, children's workshops and playgroup were attended over 6200 times.

We continue to build relationships with local businesses, other community groups and organisations, to not only participate as a key member of support to the community, but to inform ourselves on emerging local challenges, local successes and how best to support our community. The South-West Interagency meeting resumed in late 2023 with the number of attendees continuing to grow.

Working with local and regional groups builds on our existing networks to provide a responsive and high functioning support service system.

The community support team provided information, advice and referral, and occasionally complex case management, to members of the public from across Brisbane on over 8000 occasions. With 962 of those occasions being the provision of emergency food aid or other financial assistance.



This year we were very lucky to have the assistance of Rotary Taylor Bridge Brisbane assist us with rejuvenating the community garden and installing self-watering systems. This year staff and volunteers celebrated Christmas together and during National Volunteer week we were able to thank our volunteers with fuel purchase cards that were made available to us through the Federal Government Volunteer grant, our application for this grant was supported by Graham Perrett, Federal Member for Moreton.

Community Development

We continue to support our community through individual and group collaborative projects. One such project that has emerged is our community lunch. Terry Leung approached the Centre with his dream to provide a free lunch for the community with the purpose of bringing people together, to share food, stories and for company. Through his enthusiasm for this project, he has gathered the support of local businesses (butchers, greengrocers) and we will look forward to having these community lunches next year.





Volunteer's Christmas Lunch



Volunteer Spotlight

Muriel Moxley has been interested in SNC since 1978 after seeing articles in the local newspaper about the establishment of a community centre for Sherwood. She attended the first AGM in 1979 and then became a volunteer for the Centre which was then located in the old Sherwin's Chemist shop on Sherwood Rd. Muriel started out making cups of tea and coffee, selling these for 20 cents and then moved into teaching the art of tatting and macrame. The Centre started publishing its newsletter and Muriel would take these to the local schools. Muriel served on the management committee, taught craft and finally moved into pottery. The pottery studio classes were well under way and in the late 1990s the Mudlarks group came together under the guidance of Will McChesney-Clark. Muriel has continued to facilitate this pottery group and states that "being a volunteer of the Sherwood Neighbourhood Centre has never been an arduous task, but a pleasure". Thank you, Muriel, for your long-standing commitment to the Centre and support for the community.



Muriel and Karen at Volunteer's Day Lunch





Housing & Homelessness Service Report

Di C

This year the Housing and Homelessness Service at the Sherwood Neighbourhood Centre continues to provide temporary supported accommodation to families and individuals who have experienced homelessness or are at risk of homelessness. We provide case management support and tenancy management support and can accommodate people through four community-based houses for families and three single bedroom units. We are funded as a Specialist Homelessness Service through the Department of Housing, Local Government, Planning & Public Works. Due to the nature and escalation of the current housing crisis, finding appropriate, affordable and safe housing options for tenants to exit to is proving more challenging and difficult. Private rental options are very competitive and seem to be limited to those who are working, it is very difficult to afford or to be competitive in that market if you are reliant on Centrelink payments. Community or public housing still seems to be the major exit point for our tenants. During the 2023-2024 financial year, we accommodated in total 43 people, with 2 of those identifying as of Indigenous background and 35 from Culturally and Linguistically Diverse backgrounds.



The CAP property that had previously been un-operational for most of 2023, came back online in July 2023.

New and Existing tenancies

We had 6 tenancies that ended over this financial year, the types of housing they moved into where - 1 private rental; I shared private rental housing; and 4 moved into a public housing property. Of these 6 tenancies – 6 were families with 14 accompanying children. Four of the families culturally identified as from an African background and 2 as Indigenous. We had 7 tenancies who commenced in the properties over this period, 6 were families and 1 single person. The 6 families included 15 accompanying children. Of these 7 tenancies, culturally 5 identified as from an African background ; 1 Middle Eastern and 1 English.

In relation to how these 7 groups came into contact with homelessness services, 6 were renting in private rental properties and due to a combination of relationship breakdown, loss of employment, rent increases and leases not being continued due to owner wanting to sell, etc.



All became homeless and had a period/s of couch-surfing and were referred by another community service they had contact with, such as Inala Family Accommodation Support Service, HART4000, Kyabra Community Assoc. One family had been living in a public housing property, due to DFV family had a few stays in DV refuges, had an episode of rough sleeping, then to motel accommodation through the Immediate Housing Response for Families program and then to SNC.

Information and referrals

We also receive phone calls, emails or have people coming into the centre seeking information and referral about a number of issues related to housing, such as – issues they are experiencing in their current housing, be that private rental, public housing or share housing; experiencing an episode/s of homelessness; experiences of DFV; or wanting information for a family member.

Reporting

We have a number of reporting requirements that we continue to provide, some which are monthly, quarterly and annually. Some of these are in relation to - the Specialist Homelessness Information Platform, the Australian Institute of Health and Welfare,

the Community Housing and Crisis Accommodation program and other government and departmental reports.

We use the Queensland Homelessness Information Platform (QHIP), which is used by homelessness services such as ours to record these contacts. This database is also used by these services to list vacancies they have in their accommodation services. The table below outlines the recorded number of requests we have received and the mode of how they presented.

In Person	39	
Telephone	68	
Via Third Party	31	
Via Email	5	
TOTAL	143	



Staffing has been consistent this year with Kim Tupicoff in the Housing Support Worker role and Di Carrick in the Housing coordinator role. We have also been assisted at times by Cassandra and Jasmine due to an increase in funding. We have participated in training both online and in person throughout the year, as well as engaging in networking opportunities with other housing and community providers.

Grants / Donations

We applied for and were successful in obtaining a grant through the Lady Bowen Trust for brokerage funds to use with our housing tenants, this grant is to be used - to purchase furniture or household items for when people move into or transition from our accommodation; removalist costs; driving lessons; clothing especially uniforms or work wear; some travel expenses

We received a small grant from Street Smart as well as the donation of bed linen and towels.

We applied to the Brisbane City Council for a partial rate reduction on our CAP properties.

We use GIVIT at times to access things

such as - furniture items, baby cots or prams, baby car seats, etc. GIVIT also have some funds where you can apply for a specific item that may not be listed and where a new item is more desirable, such as baby car seats. The difficulty we have with accessing bigger donations from GIVIT and community members is having the ability to pick up, transport items and storage facility.

We thank everyone who has assisted and supported the housing service and the Neighbourhood Centre throughout the year, giving their time, skills, donations and support. We look forward to continuing working together to provide for those who are homeless or at risk in our community.



Nominations for Management Committee Member 2024-2025

POSITION	NOMINEE	NOMINATED BY	SECONDED BY
PRESIDENT	DAVID BARTHOLOMEW	GEOFFREY KING	GAI MCDONALD
VICE PRESIDENT	MAREE JACKSON	DONNA MURRAY	DAVID BARTHOLOMEW
SECRETARY	GEOFFREY KING	GAI MCDONALD	DAVID BARTHOLOMEW
TREASURER	MAREE JACKSON	DONNA MURRAY	DAVID BARTHOLOMEW
COMMITTEE MEMBER	SHARYN SHIELDS	MAREE JACKSON	GAI MCDONALD
COMMITTEE MEMBER	DONNA MURRAY	SHARYN SHIELDS	GAI MCDONALD
NEW COMMITTEE MEMBER	NEIL (GRIZZLY) BLAIR	DAVID BARTHOLOMEW	KAREN HAYES



Updates for SNC Groups

Mudlarks Pottery Group

Yet another year has gone by – all too quickly! Our group has thoroughly enjoyed each other's company and achievements with interesting pieces of pottery. It is quite amazing to see the results of a good interest, effort, imagination and strictness to detail, and some pieces with a sense of humour. A few of our group are surprising themselves with their efforts at wheel throwing.

We again thank the "Firing Fairies" from Western Suburbs Ceramics, on whom we rely to have our pieces put through the kiln. At years end, we will again visit a local café to enjoy a shared meal.

Muriel M facilitator

Sherwood Neighbourhood Centre Craft Markets

This year, the market experienced a vibrant mix of stall holders, with numbers ranging between 8 and 16 per month. Each vendor brought their unique flair, adding to the diverse offerings.

We will be bidding farewell to Shirley and Tom, who have been with us for an incredible 36

years. They were the first to introduce plant sales to our market, and their dedication and passion have been truly inspiring.

We wish them all the best and extend an open invitation to new vendors who are interested in sharing their homemade, home crafted, or home grown goods. Whether you're a seasoned seller or just starting out, our market offers a welcoming and supportive community where you can showcase your creations. Join us and be part of a vibrant tradition that celebrates local talent and creativity! Irene L facilitator

SEALS

The Seniors Enjoying Active Lifestyles group continue to meet every Tuesday either here at the centre or out for lunch or on day trips. Our volunteer bus drivers Errol and Gavin have taken the ladies on trips to Tambourine, to antique stores, Dayboro and Moreton Bay. They have celebrated a 90th birthday, were treated to a special fashion show for the Melbourne Cup, enjoyed the Lord Mayor's Christmas party for Seniors, and continue to enjoy playing card games, Rummikub and each other's company.



Melbourne Cup Fashion Parade 2023





Crafty Ladies

Crafty Ladies has seen a steady attendance of members throughout the year. We have 24 registered members and have a regular attendance of about 18 to 20 people at each of our meetings. A few people have dropped out because of health and family issues.

Gwenda Smith, one of our members, has a goal to knit one thousand Trauma Teddies for Red Cross and she has nearly reached her target - she only has one hundred to go.

Last year we trialed having our Christmas celebration in July instead of December and it was so successful we did it again this year. One of our members is a retired chef and she volunteered to take over the catering. She did a wonderful job.

Nicky M facilitator



Meditation & Metta

Meditation and metta/self-compassion in the mindfulness (Vipassana) tradition. This class includes discussion and lightly guided meditation and metta practice. Members receive a weekly email on class topics which include spirituality and ageing, neuroscience and ageing, narrative gerontology (our stories) and may also include examining articles and the literature of Buddhist and other faith traditions.

We have a steady weekly attendance of between 8 to 14 members. We have developed strong friendships, and this is assisted by our regular coffee meetings after class each week.

All our members have developed skills in Mindfulness and Metta meditation through the weekly class and personal practice at home. Earlier this year our class had a social outing together at the Vaiola restaurant at The Green Tarragindi, where we used our Lord Mayor's Christmas funds for a new year gathering. We always look forward to having new members join this friendly group.

Georgia C facilitator



Western Suburbs Clayworkers

2024, a great year for clay!

We currently have 49 members who are also members of the Sherwood Neighbourhood Centre. These members were involved in the day-to-day activities in the studio as seen below.

BVAC pop-up - WSC was well represented at the Brisbane Visual Arts community (BVAC) Pop-up-Shops at Mt Coot-tha. There are 2 of these events in the year.

BVAC Open Weekend - Another big weekend for WSC, we demonstrated and encouraged the public to have a go on the wheel and play with hand-building over the Saturday and Sunday.

Weekend workshops - Fun weekends for members with some great results not attainable any other way.

Kate French sculpture workshop -

Something different for the group - a professional tutor for an intensive day of sculpting parts of the face!

The Firing Squad - Not as sinister as it sounds. WSC is responsible for firing the 3 kilns housed in the Pottery Studio. A great deal and variety of work was processed for members of WSC and the Mudlarks group.

October Exhibition

WSC held their annual exhibition at Mt Coot-tha in the Richard Randall Art studio Gallery, supporting SNC with our annual raffle.

Corinda and Fairfield library displays -Members had work on display in both libraries this year to showcase our work to the public.

Members own exhibits during the year

Some of our members were also represented in other galleries and shows successfully, including the Ekka, throughout the year.

Thanks to the Sherwood Neighbourhood Centre Management and Staff for their continuing support. SNC provides us with a practical, well-equipped studio on a community basis, a rare thing in Brisbane, and a social outlet for a diverse group.

David B President, Western Suburbs Clayworkers





Grumpy Old Men Australia

We are a group of well seasoned, old men who manage to find our way to Sherwood Neighbour Centre (SNC) on Thursday mornings. Which in itself is an accomplishment as most of us forget why we got out our chair and went to the kitchen. Our gathering usually is for a couple of hours.

The accumulated knowledge and life experience in the room is staggering as well as entertaining when we share our stories. As Keith said last year "To us is it a safehaven that provides mateship, laughs, yarns, excursions, BBQs, reflections on misspent youth, and a certain freedom of speech that's often frowned upon in today's politically correct world. Some might say it makes us dinosaurs, but far from going extinct our number are growing."

The support offered by the staff at SFN is truly appreciated by myself and my fellow Grumps. Without their support we would struggle to continue to thrive.

Our numbers continue to grow with new Grumps arriving on a regular basis of 1 or 2 a month.

What we especially like is that we remain an unincorporated body who hold no elections, keep no minutes of our meetings, produce no reports and rely on volunteers to step forward for roles like Chairperson & Treasury. This system of operation has like us survived and has been in place some 14 years now. I am currently the voluntary Chairperson having taken on the role in late May this year.

With Transit's Care assistance we manage to arrange outing and have bus trips to places of interest such as Banyo.

Panaroma Motorcycles & Memorabilia at Boonah, Brisbane River Lunch Cruise, Fox & Hound Old English Pub at Mt Tamborine for Xmas in July, Redland's Museum, Queensland Air Museum at Caloundra and Brisbane Car Show atThese trips are incorporated into our weekly program which includes talks from our own Grumps and a variety of diverse guest speakers, BBQs at local parks, barefoot bowls at Corinda Bowls Club, trivia mornings, show & tells as well as civic tours & activities hosted by Honorary Grump Counsellor Nicole Johnston.

We try to ensure we cover multiple topics and activities to be sure there is always something for everyone to enjoy and participate in.

The topics covered by the speakers are very diverse, interesting and very entertaining covering multiple areas of interest from growing roses to various battles, military actions or peace keeping actions (Boer, WW1, WW2, Vietnam, Greece, PNG/Timor and others) to beekeeping to hypnotism to working in the entertainment/restaurant or clothing industry to mention just a few topics covered this year.

We may be old, we may be dinosaurs but we continue to expand our knowledge and life experiences through this group of senior citizens. Whilst in these difficult time businesses fail and some long established groups fail we continue to roll along and survive.

To conclude we would like to thank SNC for its continue support and wish you all a happy Christmas and successful 2025.

Paul M Chair, Grumpy Old Men Australia





Thrift Shop

Our Thrift Shop is classed as a social enterprise, any income that is made goes back to the community. We also supply those in need clothes at no cost. This shop would not be possible without the ongoing commitment of long term volunteers, (thank you Larraine for your many years of volunteering in the Thrift Shop), Sharyn and our keen new volunteers. This year we farewelled Cathryn, Vicki N and Donna and welcomed Mari, Bahar, Jo and Katrina. Keeping the storage area neat and accessible is a big task, one which Katrina and Sharyn took on this task and 'conquered the shed'!





Vision and Mission

Our centre nurtures personal well-being and community spirit. We:

- · Promote social inclusion.
- · Deliver programs that respond to community needs.
- · Provide a welcoming community space.

Our Values

Social Justice

We act in accordance with social justice principles of equity, access, inclusion, fairness, and advocacy, providing fair & equal outcomes for individuals and communities in their everyday lives.

Innovation

We provide innovative solutions, which focus on community need.

Collaboration

We collaborate by building respectful relationships and partnerships. Working with individuals, staff, and stakeholders in a respectful, co-operative, inclusive, welcoming manner.

Integrity

In all of our interactions, we will act with honesty, accountability, and transparency. Act ethically at all times.

Our Commitment

All these services are provided in a non-judgmental community meeting place responding to community needs. The Centre promotes the sharing and learning of skills within the community and the fostering of community spirit.

The Centre responds to the needs of the local community through community development work and provision of a range of services such as information and referral, crisis support, and community education in order to facilitate and enable personal and social development.

A variety of group activities are held at the centre to cater to the needs of the community.

Our Objectives for the Centre

To alleviate social isolation. Carry out the promotion, establishment, support, and assistance of social welfare programs. To assist in the direct relief of poverty, homelessness, illness, disability, and isolation.

Administration Officer
Nan Wood